KBF
DESIGN GALLERY

What to expect as we begin your kitchen remodel.

As we look forward to the start of your kitchen project, we would like to give you an idea of what you can expect over the coming weeks, including what you need to do to prepare and how our work schedule flows. Below is a brief outline of a typical kitchen project and answers to some of our most frequently asked questions.

Preparing for Day One – Demo Day

- Prior to our arrival, we ask that you completely empty all of the cabinets (including the pantry) and have stored everything you wish to keep outside of the kitchen area. Our team will take care of moving any of the emptied furniture items and the rest of the heavy lifting.

- If your scope of work includes flooring, please remove everything from the walls and from the top and inside of furniture that is in the area where the flooring will be installed. For example, we will move your china cabinet, but we ask that you remove all the items from inside the cabinet prior to our arrival.

- In an effort to protect your home to our standards and ensure that nothing is damaged, we will install floor protection (cover guard) and we ask that it remains in place until KBF removes it.

- To protect your pets and for the safety of our crew, we require that pets be contained off site/away from the construction area.

- Our construction supervisor, a member of our design team, and our demo team will meet at your home between 8:30 am and 9:00 am on the first day of demo. We will discuss:

  - Overall scope of work for your project
  - Lock box placement / daily access
  - Temporary dumpster location
  - Egress for our crew
  - Dust management
  - Location of small staging area for materials that are delivered as needed

- We will have a dumpster on site for approximately five days at the start of your project. It is typically delivered the morning of Demo Day, and we will select a mutually beneficial location for that first week.

- After the dumpster is removed, we will do a trash pickup several times throughout the duration of your project for items that are too large to be removed by our vehicles (i.e. cabinetry moldings, cabinetry boxes, etc.)

- A lock box with a key or garage code/opener is required to be on site at all times, even if you plan to be home every day throughout the duration of the project. This will allow you to run errands as necessary and allow our crew to come and go for lunch, pick up materials, etc., while being able to keep your home locked and secure while we're away.

The Schedule

- The average kitchen remodel takes approximately nine to ten weeks to be substantially complete, depending on phase duration and square footage. After this time, we move into the "punch out" work phase, where we complete any tasks relating to the final finish of your remodel, including replacing any components of your design that may have arrived damaged or incomplete (for example, a cabinet door that was damaged during transit). The punch-out phase begins once all replacement items are received.

- Of the total project time frame, anticipate approximately 75% to be actual working time, as we account for necessary down days during countertop fabrication. You can also expect a few “off-days” here and there while we wait for the next trade to be available and for inspections to occur.

- We will provide an email once per week with an overview of what to expect in the upcoming week. **We do not provide a daily schedule**.

- In an effort to keep your job schedule moving as expeditiously as possible, our construction schedule is developed on a weekly basis to allow for a margin of error in predicting when a particular installation (for example, framing) will be complete and your project will be ready for the next trade (for example, plumbing). Weekly scheduling ultimately allows us to better serve you, as it diminishes the possibility of extended downtime waiting for trades that require being scheduled weeks in advance. This means there will be some days when no one will be on site. Please be assured that we have not forgotten about you and your job is still moving forward as planned.

- Once cabinetry has been installed and countertops have been templated, you can expect to have several days where no one is on site while your countertop is being fabricated. Countertops are generally installed within seven to ten business days, after which we can begin the finishing touches of the design.

- Please note that any additional add-ons after the final contract has been signed and the project has been started may cause some delay (due to ordering time and potential closures during the holidays with vendors). Change orders added within the construction of your project will be added to our scope once payment has been received and a change-order form has been signed. To avoid delays, the timing of the change order’s installation will be at the discretion of our project managers so as not to interfere with the schedule of that week.

Working Hours

Our crews work Monday through Friday, from 8:30 am to 4:30 pm. Please keep in mind that our crews may work at more than one job site in a day or need to pick up materials before their day begins at your home.

Project Management

- Your project duration will be split into three phases. Each phase will be overseen by a manager who specializes in that phase:



We so look forward to working together and to bringing your dream kitchen to life! If you have any further questions about what to expect during this process, please don’t hesitate to contact us by email at Rachel@kbfdesigngallery.com or by phone at (407)830-7703.